Message

From: Bojan Savanovic [bojan.savanovic@us.hsbc.com]
Sent: 2/18/2022 9:28:10 PM
To: Dan Alexander [danalexander@stripe.com]; Ana Davila [anadavila@stripe.com]
CC: Andrew Lee [lee@stripe.com]; Olivia Wax Lewin [owl@stripe.com]; cvw@stripe.com; Graham Carroll [graham.carroll@hsbc.ca]; Tamer Nachaat HELMY [tamer.helmy@hsbc.ca]; Geoffrey X Noftall [geoffrey.x.noftall@hsbc.ca]; Benjamin X Palmer [benjamin.x.palmer@hsbc.ca]; Michael F Klopchic [michael.f.klopchic@hsbc.ca]; Hai Hong PHAM [haipham@hsbc.ca]; Jeremy Kuester [jeremyk@stripe.com]
Subject: RE: EXTERNAL: Re: HSBC + Stripe : Confirmation of compliance with Canadian government orders required
Attachments: image001.jpg

Hi Dan & Ana –

Thank you for confirming the immediate necessary points and appreciate the time you took to walk the HSBC Canada team through your recent updates.

HSBC has the information we need to revert to regulators, and most importantly, to continue processing EFT payouts for Stripe without interruption. A separate, smaller email thread will handle future operational updates to minimize email pollution.

You're both doing yeoman's work in managing a tough situation and it is not lost on us. I hope you both get to relax a bit over the weekend!

Thanks,

Bojan Savanovic
VP Global Relationship Manager | **HSBC Bank USA**
bojan.savanovic@us.hsbc.com – +1 415 341 4523 *(mobile)*

From: Dan Alexander <danalexander@stripe.com>
Sent: Friday, February 18, 2022 1:23 PM
To: Bojan Savanovic <bojan.savanovic@us.hsbc.com>
Cc: Andrew Lee <lee@stripe.com>; Olivia Wax Lewin <owl@stripe.com>; cvw@stripe.com; Graham Carroll <graham.carroll@hsbc.ca>; Tamer Nachaat HELMY <tamer.helmy@hsbc.ca>; Geoffrey X Noftall <geoffrey.x.noftall@hsbc.ca>; Benjamin X Palmer <benjamin.x.palmer@hsbc.ca>; Michael F Klopchic <michael.f.klopchic@hsbc.ca>; Hai Hong PHAM <haipham@hsbc.ca>; Jeremy Kuester <jeremyk@stripe.com>; Ana Davila <anadavila@stripe.com>
Subject: EXTERNAL: Re: HSBC + Stripe : Confirmation of compliance with Canadian government orders required

Confirming that we have a process in place to screen for designated persons.

On Fri, Feb 18, 2022 at 1:10 PM Bojan Savanovic <bojan.savanovic@us.hsbc.com> wrote:

Hi Andrew & Stripe Team –

We just received yet another update from the Canadian government on the Subject Parties List – **v4** is attached. Given the fluid nature of events, we are immediately relaying updates we receive from the government, as we now believe that timely two-way communication is essential in protecting both Stripe and HSBC from any regulatory and

reputational risks that could result from this increasingly volatile situation. At this time, Canadian police are moving into the established downtown perimeter in Ottawa and clashing with protesters and making arrests.

Due to the time elapsed since Tuesday's declaration of the Emergency Economic Measures Order by the Government of Canada, HSBC Bank Canada seeks urgent written confirmation that SPCL has implemented a screening process against the Subject Parties List and that no payments will be put through the EFT system by SPCL on behalf of any Subject Parties, as required by the Order. Additionally, HSBC Bank Canada needs written confirmation of the total amount of funds held by SPCL on behalf of Subject Parties in accounts at HSBC Bank Canada at this time (according to the v4 list), in order to report it to Canadian law enforcement at the earliest.

Written confirmation on the above is required by **5pm ET** today to avoid any potential interruptions of SPCL's EFT payouts via HSBC Bank Canada, so that the Bank can meet its obligations in accordance with Canadian law and continue to serve your business.

Once steps #1 and #2 are confirmed, we need to proceed with the remaining steps today (most notably, having Stripe move the identified funds to the segregated account on HSBCnet).

Our entire team here stands ready to support Stripe in any way we can, so if there is anything we can do to assist with the request above, please let me know at the earliest and we will all mobilize for you.

Thank you for your attention and partnership on this matter.

Best,

Bojan Savanovic
VP Global Relationship Manager | **HSBC Bank USA**
bojan.savanovic@us.hsbc.com — +1 415 341 4523 *(mobile)*

From: Dan Alexander <danalexander@stripe.com>
Sent: Friday, February 18, 2022 9:39 AM
To: Bojan Savanovic <bojan.savanovic@us.hsbc.com>
Cc: Olivia Wax Lewin <owl@stripe.com>; Andrew Lee <lee@stripe.com>; cvw@stripe.com; Graham Carroll <graham.carroll@hsbc.ca>; Tamer Nachaat HELMY <tamer.helmy@hsbc.ca>; Geoffrey X Noftall <geoffrey.x.noftall@hsbc.ca>; Benjamin X Palmer <benjamin.x.palmer@hsbc.ca>; Michael F Klopchic <michael.f.klopchic@hsbc.ca>; Hai Hong PHAM <haipham@hsbc.ca>
Subject: EXTERNAL: Re: HSBC + Stripe : Updated Subject Parties List / Process to follow

Receipt acknowledged.

On Fri, Feb 18, 2022 at 9:12 AM Bojan Savanovic <bojan.savanovic@us.hsbc.com> wrote:

Hi Stripe Team –

We received another update from the Canadian government on the Subject Parties List – **v3** is attached.

Screening against the v3 list should be instituted effective immediately. Same process as described below applies.

Thanks,

Bojan Savanovic
VP Global Relationship Manager | **HSBC Bank USA**
bojan.savanovic@us.hsbc.com ~ +1 415 341 4523 *(mobile)*

RESTRICTED

RESTRICTED

RESTRICTED

From: Bojan Savanovic
Sent: Thursday, February 17, 2022 2:31 PM
To: 'Dan Alexander' <danalexander@stripe.com>; 'Olivia Wax Lewin' <owl@stripe.com>; 'Andrew Lee' <lee@stripe.com>; 'cvw@stripe.com' <cvw@stripe.com>
Cc: Graham Carroll <graham.carroll@hsbc.ca>; Tamer Nachaat HELMY <tamer.helmy@hsbc.ca>; Geoffrey X Noftall <geoffrey.x.noftall@hsbc.ca>; Benjamin X Palmer <benjamin.x.palmer@hsbc.ca>; Michael F Klopchic <michael.f.klopchic@hsbc.ca>; Hai Hong PHAM <haipham@hsbc.ca>
Subject: HSBC + Stripe : Updated Subject Parties List / Process to follow
Importance: High

Hi Stripe Team –

We have just been advised of new additions to the **Subject Parties List** (see attached **v2** – valid as of 2/17/22 at 1:25pm CT). Newly-added parties are highlighted in red (3 entities and 6 individuals). Screening against the v2 list should be instituted effective immediately, following the same process outlined in the prior email below (under *"Ascertaining SPCL exposure for HSBC to comply with Emergencies Act"*).

We should have an update on the law enforcement reporting document this afternoon, and will send to you as soon as we can.

The segregated account for SPCL has been opened and should be visible on your HSBCnet platform (suffix: 819686-008); please inform us if you have issues seeing the new account. Full account details are also included in the attached PDF. (Should a Stripe platform user have issues seeing the account, please refer to the cheat-sheet italicized at the end of the email.)

Next steps for SPCL:

1. Screen against the **v2 list** and block all payment processing (regardless of platform) for the benefit of listed Subject Parties.

2. Calculate total current amount of funds held by SPCL on behalf of Subject Parties.

3. Transfer the total calculated amount into the segregated account (819686-008) via the HSBCnet platform.

4. Inform HSBC once the transfer is completed. HSBC will then freeze the assets in this segregated account.

5. Inform HSBC of the total calculated amount, itemized by Subject Party.

6. HSBC will provide the reporting templates for Stripe to complete, which will then be submitted to Canadian law enforcement.

Please let me know of any questions or concerns. We are also happy to jump on a Zoom call, if easier.

Account Entitlements for End Users for newly-opened accounts

Depending on how your System Administrator has pre-configured Stripe's profile on HSBCnet, newly-opened accounts may not be automatically visible to Stripe End Users. If this is an issue, your System Admin should log onto the HSBCnet platform, and in the "User Management" section, click on "Modify User Access Level." The System Admin can then search for the desired user and select by clicking on their username. Then, in the Account Services section, under

Account Information, the System Admin has the option to select "Individual Accounts" or "All Accounts" for that user. On the next page, the System Admin will be able to designate specific balance/statement entitlements for that user.

Thank you!

Bojan Savanovic
VP Global Relationship Manager | **HSBC Bank USA**
bojan.savanovic@us.hsbc.com ~ +1 415 341 4523 *(mobile)*

RESTRICTED

From: Bojan Savanovic
Sent: Wednesday, February 16, 2022 6:40 PM
To: 'Dan Alexander' <danalexander@stripe.com>; Graham Carroll <graham.carroll@hsbc.ca>
Cc: Olivia Wax Lewin <owl@stripe.com>; 'Andrew Lee' <lee@stripe.com>; cvw@stripe.com; Tamer Nachaat HELMY <tamer.helmy@hsbc.ca>; Geoffrey X Noftall <geoffrey.x.noftall@hsbc.ca>; Benjamin X Palmer <benjamin.x.palmer@hsbc.ca>; Michael F Klopchic <michael.f.klopchic@hsbc.ca>; Hai Hong PHAM <haipham@hsbc.ca>
Subject: RE: EXTERNAL: Re: Re: Re: Re: Re: Re: Re: Stripe / GiveSendGo Updates

Hi Dan –

Not a problem, we understand the hectic nature of events. The HSBC team can gather on Friday at 2:30pm ET – does that work for Stripe?

To help us manage the newly-implemented requirements in Canada, HSBC has created the below guidance for Stripe. (There are a couple of questions for Stripe, noted in red.)

Please do let us know if we can answer any questions or provide clarification. We are here to assist you. As always, thank you for your partnership!

Subject Parties List

We have drafted the attached **Subject Parties List** for Stripe (valid as of 2/16/22 4:10pm CT), which includes all individuals or entities currently known to HSBC to be subject to various court orders or government actions in Canada. We will provide you with updated lists as soon as they become available to us.

Could you please provide the current amount of all funds held by SPCL on behalf of these subject parties?

Ascertaining SPCL exposure for HSBC to comply with Emergencies Act

We have been advised that as part of the order, HSBC will need to report to Canadian authorities all assets held for Subject Parties, including any attempted transactions (as required by Canadian law).

Effective immediately, in order to meet our obligations under the Emergencies Act, HSBC Bank Canada asks that ***Stripe Payments Canada, Ltd.*** **(SPCL)** include within its current controls the ability to screen for Subject Parties. If a Subject Party is identified, the following actions are required immediately:

- If there was an existing campaign, all new donations must **not** be processed, and any held funds within the existing campaign must be moved to the account where the funds are frozen.
- Advise HSBC as soon as possible, as we will need information to comply with the Emergencies Act.
- New campaigns for designated parties are prohibited.
    - **Real-time screening** should be deployed by SPCL to screen any newly-established campaigns to determine if the beneficiary of the campaign is on the Subject Parties List. When identified, the processing of donations by SPCL is prohibited and notification to HSBC is required so to comply with the Emergencies Act.
- Requirements are not limited to GoFundMe or GiveSendGo, but to all crowdfunding platforms supported by SPCL.
- If SPCL becomes aware that any crowdfunding campaign is being used in violation of the Emergencies Act (ie. when a party not on the Subject Parties List is found to be supporting the targeted activity in Canada), escalate to HSBC as soon as possible.

HSBC is preparing a template outlining the information needed for Canadian law enforcement, and we will provide it to Stripe when it becomes available. This template will also need to be used to report the CAD3.7m that are currently frozen.

Note: The requirements outlined above are specific to HSBC Bank Canada (including our relationship with SPCL), and should not be construed to be representative of any and all requirements imposed on SPCL by the Emergency Economic Measures Order as outlined in the Canada Gazette.

Additional Information Requested from HSBC Bank Canada

It has come to our attention that the "**Adopt-A-Trucker**" crowdfunding page on GiveSendGo (https://givesendgo.com/Warroomcanadanet), which was previously named in the Ontario Court Order, is accepting donations in USD. The page was set up for the benefit of Chris Garrah of Mallorytown, Ontario (on the Subject Parties List), with a note on the page that the recipient would be receiving these funds directly. The real-time feed on the page indicates that donations are currently being processed.

Could you please help HSBC Bank Canada with the following information:

1. Are any donations currently accepted via this page being processed via SPCL? (Are card proceeds accumulating in SPCL's account at HSBC Bank Canada, and/or is the beneficiary Chris Garrah receiving any funds via EFT payout files submitted to HSBC Bank Canada?)

2. If these donations are not being processed via SPCL (and HSBC Bank Canada), could you please clarify if any Stripe entity is currently processing these transactions, and outline the funds flow from donor to beneficiary and via which institutions it is being processed?

Thanks,

Bojan Savanovic
VP Global Relationship Manager | **HSBC Bank USA**
bojan.savanovic@us.hsbc.com – +1 415 341 4523 *(mobile)*

From: Dan Alexander <danalexander@stripe.com>
Sent: Wednesday, February 16, 2022 1:45 PM
To: Graham Carroll <graham.carroll@hsbc.ca>
Cc: Olivia Wax Lewin <owl@stripe.com>; cvw@stripe.com; Bojan Savanovic <bojan.savanovic@us.hsbc.com>; Tamer Nachaat HELMY <tamer.helmy@hsbc.ca>; Geoffrey X Noftall <geoffrey.x.noftall@hsbc.ca>; Benjamin X Palmer <benjamin.x.palmer@hsbc.ca>; Michael F Klopchic <michael.f.klopchic@hsbc.ca>; Hai Hong PHAM <haipham@hsbc.ca>
Subject: EXTERNAL: Re: Re: Re: Re: Re: Re: Re: Stripe / GiveSendGo Updates

My apologies Graham, I've been overtaken by events today. Could we look at scheduling something on Friday? My afternoon after 1:30 Eastern is fairly open at the moment.

On Wed, Feb 16, 2022 at 11:18 AM Graham Carroll <graham.carroll@hsbc.ca> wrote:

Hi Dan,

In the event you haven't already seen it, the Emergency Economic Measures Order is available here: Canada Gazette, Part 2, Volume 156, Number 1: Emergency Economic Measures Order

This lists the expectations of all parties impacted by the order.

Several of us are available at 4:00pm EST today if that may work for you. If you want to share any specific questions ahead of the call it would help us to ensure we can answer them (or perhaps answer ahead of the call too).

Kind regards,

Graham Carroll
Region Head of Sales - Ontario
Global Liquidity and Cash Management | **HSBC Bank Canada**
16 York Street, 5th Floor, Toronto, ON M5J 2Z2

Telephone: 416.868.3963
Mobile: 416.799.5190
E-mail: graham.carroll@hsbc.ca

From: Dan Alexander <danalexander@stripe.com>
Sent: February 16, 2022 11:11 AM
To: Graham Carroll <graham.carroll@hsbc.ca>
Cc: Olivia Wax Lewin <owl@stripe.com>; cvw@stripe.com; Bojan Savanovic <bojan.savanovic@us.hsbc.com>; Tamer Nachaat HELMY <tamer.helmy@hsbc.ca>; Geoffrey X Noftall <geoffrey.x.noftall@hsbc.ca>; Benjamin X Palmer <benjamin.x.palmer@hsbc.ca>; Michael F Klopchic <michael.f.klopchic@hsbc.ca>; Hai Hong PHAM <haipham@hsbc.ca>
Subject: EXTERNAL: Re: Re: Re: Re: Re: Re: Stripe / GiveSendGo Updates

Graham, would it be possible to have a short follow up call regarding the list? I want to be sure we understand the exact actions we need to take.

On Tue, Feb 15, 2022 at 6:31 PM Dan Alexander <danalexander@stripe.com> wrote:

Thank you Graham!

On Tue, Feb 15, 2022 at 5:54 PM Graham Carroll <graham.carroll@hsbc.ca> wrote:

Hi Olivia, Chris and Dan,

Thanks again for the update call. We do appreciate the steps and discussions that you are undertaking to ensure both Stripe and HSBC are abiding by the new/changing requirements and continuing to protect our payment rails. As we discussed, below is the initial list of individuals/groups that have been designated under the Emergencies Act. I know we all continue to expect this to evolve in the days ahead, but this is the initial list of individuals and groups that we need to ensure we are not processing transactions on behalf of under any of the crowdfunding platforms.

1. Freedom 2022 Human Rights and Freedoms, 1493 Leeds and Grenville 2, Mallorytown, Ontario, K0E 1R0 and the following directors for this company:
2. Chris Garrah (August 14, 1964), 1493 County Rd 2, Mallorytown, Ontario, K0E 1R0
3. Chad Eros (December 17,1975), 62 Elsie Drive, Moose Jaw, Saskatchewan, S6J 1K9
4. Miranda Gasinor (April 07, 1978), 5208 47 Street, Lloydminster, AB
5. Sean Tiessen (November 11, 1978), 9382 Granby Rd, Grand Forks, BC
6. Christopher Barber (May 31, 1975), PO Box 1734 LCD Main, Swift Current, SK
7. Benjamin Dichter (January 06, 1979), 80880 Gowan Ave, Toronto, ON
8. Tamara Lich (September 19, 1972), 846 College Dr SE, Medicine Hat, AB
9. Adopt A Trucker

We will continue to share information and our thoughts with you, and would ask that you continue to proactively update us on the key actions you are taking in the days ahead as these requirements are released.

Kind regards,

Graham Carroll
Region Head of Sales - Ontario
Global Liquidity and Cash Management | **HSBC Bank Canada**
16 York Street, 5th Floor, Toronto, ON M5J 2Z2

Telephone: 416.868.3963
Mobile: 416.799.5190
E-mail: graham.carroll@hsbc.ca

From: Olivia Wax Lewin <owl@stripe.com>
Sent: February 15, 2022 11:23 AM
To: Graham Carroll <graham.carroll@hsbc.ca>
Cc: cvw@stripe.com; danalexander@stripe.com; Bojan Savanovic <bojan.savanovic@us.hsbc.com>; Tamer Nachaat HELMY <tamer.helmy@hsbc.ca>; Geoffrey X Noftall <geoffrey.x.noftall@hsbc.ca>; Benjamin X Palmer <benjamin.x.palmer@hsbc.ca>; Michael F Klopchic <michael.f.klopchic@hsbc.ca>; Hai Hong PHAM <haipham@hsbc.ca>
Subject: EXTERNAL: Re: Re: Re: Re: Re: Stripe / GiveSendGo Updates

Hi Graham-

Thanks for reaching out. We are planning to comply with the order; however, we are awaiting the language of the order to design our exact plans. The right Stripe folks are available at 5pm CT / 3pm PT today to discuss this topic and the segregated account. Let me know if that time works for you and I will send a calendar invite.

Thanks,
Olivia

On Tue, Feb 15, 2022 at 9:59 AM Graham Carroll <graham.carroll@hsbc.ca> wrote:

> Hi Olivia, Chris and Dan,
>
> Thanks for the additional information over the weekend and your continued partnership – clearly this is an evolving situation with the invoking of the Emergencies Act yesterday. It remains important that we are working closely together and understanding the actions taken (and planned) by Stripe so that we may continue to support your business in an effective manner while also being able to manage our key external stakeholders.
>
> Given the considerations and requirements under the Emergencies Act, we now require Stripe to open a new suffix in which to hold any funds held which may be subject to the prior court order or Emergencies Act. **CHRIS** - Please reply to this email confirming your request to open a new CAD suffix under the existing Stripe Payments Canada, Ltd. We will arrange to have this account opened today and it will be visible in your HSBCnet profile tomorrow. We would appreciate your confirmation on this approach as soon as possible to allow our teams to initiate the required steps on our side. Until then, we need to be able to identify and block these funds in the existing account. Our recommendation is to place a hold on the '001' CAD account for CAD3,794,074.54 (per your figures below – but please provide updated amounts if this has changed) – if needed in the future, this will allow both Stripe and HSBC to show one of the steps we have taken collectively to comply with the order.

We would appreciate if you have time for a call this afternoon to provide us with an update on additional actions taken by Stripe given the continued escalation of this situation. Please feel free to suggest a time that will work for your team. We would like this to be a very open discussion, but a few of the areas we will want to understand are:

- Is Stripe currently engaged with FINTRAC (or other Canadian institutions) regarding the role of Stripe in payment processing for these crowdfunding platforms? Has Stripe received the list of individuals and businesses initially targeted under the Emergencies Act?

- What is the plan and timeline for registering Stripe Payments Canada, Ltd entity with FINTRAC as required under the Emergencies Act?

- What additional screening or review is Stripe or it's crowdfunding partners doing to identify transactions that may be in breach of the Emergencies Act (either directly within an existing list or expected to be captured on future lists). For example, is there an elevated level of website screening or review of additional public sources.

Thanks again for your help here. I know your teams have been working hard on this over the past several weeks and we appreciate your attention to the topic and our questions.

Kind regards,

Graham Carroll
Region Head of Sales - Ontario
Global Liquidity and Cash Management | **HSBC Bank Canada**
16 York Street, 5th Floor, Toronto, ON M5J 2Z2

Telephone: 416.868.3963
Mobile: 416.799.5190
E-mail: graham.carroll@hsbc.ca

From: Olivia Wax Lewin <owl@stripe.com>
Sent: February 12, 2022 12:21 AM
To: Graham Carroll <graham.carroll@hsbc.ca>
Cc: cvw@stripe.com; danalexander@stripe.com; Bojan Savanovic <bojan.savanovic@us.hsbc.com>; Tamer Nachaat HELMY <tamer.helmy@hsbc.ca>; Geoffrey X Noftall <geoffrey.x.noftall@hsbc.ca>; Benjamin X Palmer <benjamin.x.palmer@hsbc.ca>; Michael F Klopchic <michael.f.klopchic@hsbc.ca>
Subject: EXTERNAL: Re: Re: Re: Re: Stripe / GiveSendGo Updates

Hi Graham,

Please see below for more detail on HSBC's questions.

Stripe has taken appropriate actions in respect of our Canadian operations to comply with the Order, including restricting funds movements for applicable campaigns.

We are internally discussing your suggestion with respect to opening a separate account to hold any funds covered by the Order. We will revert back on Monday.

Please see below for our responses to your clarification questions:

(a) current aggregate funds held by Stripe in HSBC Bank Canada accounts for campaigns identified as included within the court order: *Current Stripe balances of campaigns identified as included within the court order, including both settled and still pending charges: $3,777,691.73 CAD (as of 6 pm PST).*

(b) current aggregate funds held by Stripe in HSBC Bank Canada accounts for campaigns with GiveSendGo that are reasonably expected to be supporting the trucker/freedom convoy (excluding those already included in 'i'): *Current Stripe balances of campaigns with GiveSendGo that Stripe has determined are reasonably expected* to be supporting the trucker/freedom convoy, *including both settled and still pending charges: $16,382.81 CAD (as of 6 pm PST).*

(c) under the scenario where the GiveSendGo platform for Freedom Convoy 2022 is based in the USA, does Stripe (and in turn HSBC Bank Canada) play any role in accepting any donations within Canada or payouts within Canada? *Stripe's Canadian operations do not play any role in accepting donations within Canada or processing payouts within Canada for U.S.-based Freedom Convoy 2022 campaigns on GiveSendGo.*

Thanks for your partnership here. Have a great weekend!

Thanks,
Olivia

On Fri, Feb 11, 2022 at 5:45 PM Olivia Wax Lewin <owl@stripe.com> wrote:

Hi Graham-

Thanks for sending this over so clearly.

We are compiling the requested information and will revert back.

Thank you,

Olivia

On Fri, Feb 11, 2022 at 3:40 PM Graham Carroll <graham.carroll@hsbc.ca> wrote:

> Hi Olivia,
>
> Thanks again for all of your time and efforts on this over the course of this week. There is clearly a lot going on with new information daily.
>
> As HSBC Bank Canada needs to ensure we are in full compliance with the legal order received (copied here for reference if you have not already seen it), we need to ensure that our clients are in compliance with same and not putting HSBC at risk of non-compliance. Given Stripe's relationship with GiveSendGo and campaigns included within the court order, we are requesting Stripe provide an undertaking to HSBC Bank Canada to confirm compliance with the court order. It is important for us so that we may confirm our collective actions as/if required to do so with respect to this court order. We would appreciate your confirmation on this today.
>
> Also, it would be our suggestion that Stripe open a separate account to hold any funds targeted under the court order. This would support HSBC and Stripe to clearly identify funds held for campaigns impacted by the court order. Please let us know if you are supportive of this approach and we can provide details for opening the new account (we anticipate this could be completed on Monday).
>
> From your email below it's clear that we don't fully understand how GiveSendGo processes transactions in this scenario, so for clarity it would be helpful if you can please advise: (i) current aggregate funds held by Stripe in HSBC Bank Canada accounts for campaigns included within the court order; (ii) current aggregate funds held by Stripe in HSBC Bank Canada accounts for campaigns with GiveSendGo that are reasonably expected to be supporting the trucker/freedom convoy (excluding those already included in 'i'); (iii) under the scenario where the GiveSendGo platform for Freedom Convoy 2022 is based in the USA, does Stripe (and in turn HSBC Bank Canada) play any role in accepting any donations within Canada or payouts within Canada?.
>
> As always, we are available for a call as needed to discuss.

Kind regards,

Graham Carroll
Region Head of Sales - Ontario
Global Liquidity and Cash Management | **HSBC Bank Canada**
16 York Street, 5th Floor, Toronto, ON M5J 2Z2

Telephone: 416.868.3963
Mobile: 416.799.5190
E-mail: graham.carroll@hsbc.ca

From: Olivia Wax Lewin <owl@stripe.com>
Sent: February 11, 2022 3:51 PM
To: Graham Carroll <graham.carroll@hsbc.ca>
Cc: cvw@stripe.com; danalexander@stripe.com; Bojan Savanovic <bojan.savanovic@us.hsbc.com>; Tamer Nachaat HELMY <tamer.helmy@hsbc.ca>; Geoffrey X Noftall <geoffrey.x.noftall@hsbc.ca>; Benjamin X Palmer <benjamin.x.palmer@hsbc.ca>; Michael F Klopchic <michael.f.klopchic@hsbc.ca>
Subject: EXTERNAL: Re: Re: Re: Stripe / GiveSendGo Updates

Hi Graham,

We are evaluating with our counsel if we are required to take steps in relation to any accounts in addition to the Canadian Adopt-A-Trucker campaign, given the global nature of protest actions. We note that the "Freedom Convoy 2022" campaign referenced in the Order is a U.S. campaign that is currently being processed with our U.S. financial partners.

Thanks,

Olivia

On Fri, Feb 11, 2022 at 11:56 AM Graham Carroll <graham.carroll@hsbc.ca> wrote:

> Hi Olivia,
>
> I noticed below you only referenced the 'Adopt-A-Trucker' campaign, but can you please confirm these steps have also been taken for 'Freedom Convoy 2022' as per the court order.

Thanks,

Graham Carroll
Region Head of Sales - Ontario
Global Liquidity and Cash Management | **HSBC Bank Canada**
16 York Street, 5th Floor, Toronto, ON M5J 2Z2

Telephone: 416.868.3963
Mobile: 416.799.5190
E-mail: graham.carroll@hsbc.ca

From: Olivia Wax Lewin <owl@stripe.com>
Sent: February 11, 2022 12:43 PM
To: Graham Carroll <graham.carroll@hsbc.ca>
Cc: cvw@stripe.com; danalexander@stripe.com; Bojan Savanovic <bojan.savanovic@us.hsbc.com>; Tamer Nachaat HELMY <tamer.helmy@hsbc.ca>; Geoffrey X Noftall <geoffrey.x.noftall@hsbc.ca>; Benjamin X Palmer <benjamin.x.palmer@hsbc.ca>; Michael F Klopchic <michael.f.klopchic@hsbc.ca>
Subject: EXTERNAL: Re: Re: Stripe / GiveSendGo Updates

Hi Graham-

In order to ensure compliance with the order, we are pausing charges and pay-outs of the Adopt-A-Trucker campaign. We'd be happy to answer any questions you may have.

Thanks,

Olivia

On Fri, Feb 11, 2022 at 10:02 AM Graham Carroll <graham.carroll@hsbc.ca> wrote:

> Hi Olivia,
>
> Thanks for ensuring this is reviewed and agreeing to keep us updated in a timely manner.

In the interim, can you confirm if Stripe continuing to process transactions for GiveSendGo (both receipts and payouts) or if you have temporarily paused either activity while you review.

Thanks,

Graham Carroll
Region Head of Sales - Ontario
Global Liquidity and Cash Management | **HSBC Bank Canada**
16 York Street, 5th Floor, Toronto, ON M5J 2Z2

Telephone: 416.868.3963
Mobile: 416.799.5190
E-mail: graham.carroll@hsbc.ca

From: Olivia Wax Lewin <owl@stripe.com>
Sent: February 11, 2022 10:49 AM
To: Graham Carroll <graham.carroll@hsbc.ca>
Cc: cvw@stripe.com; danalexander@stripe.com; Bojan Savanovic <bojan.savanovic@us.hsbc.com>; Tamer Nachaat HELMY <tamer.helmy@hsbc.ca>; Geoffrey X Noftall <geoffrey.x.noftall@hsbc.ca>; Benjamin X Palmer <benjamin.x.palmer@hsbc.ca>; Michael F Klopchic <michael.f.klopchic@hsbc.ca>
Subject: EXTERNAL: Re: Stripe / GiveSendGo Updates

Hi Graham-

Thanks for reaching out. Stripe is reviewing the court order and related accounts. We'll revert back on this thread in a few hours once we've completed our review.

Thanks,

Olivia

On Fri, Feb 11, 2022 at 6:04 AM Graham Carroll <graham.carroll@hsbc.ca> wrote:

> Hi Chris, Dan and Olivia,

Thanks again for your time earlier this week, really appreciate the open discussion on sensitive and evolving topics.

I wanted to get an update from Stripe following Court Order from the Superior Court of Justice following an application from the Ontario Government, freezing all monetary donations to the Freedom Convoy or Adopt-A-Trucker campaign pages on the GiveSendGo platform. And while we don't take everything posted on Twitter seriously, the comments from GiveSendGo's Twitter account do raise a question about the platforms willingness to follow legal orders (*"Know this! Canada has absolutely ZERO jurisdiction over how we manage our funds here at GiveSendGo,"; "All funds for EVERY campaign on GiveSendGo flow directly to the recipients of those campaigns, not least of which is The Freedom Convoy campaign.")*.

I would appreciate an update on Stripe's position in supporting (by both collections and payouts) and intended course of action for: (i) the specific campaigns noted in the legal order; (ii) other crowdfunding platform campaigns where Stripe would have reasonable expectation proceeds were in support of the Freedom Convoy (I acknowledge these are not currently covered under the legal order); (iii) the GiveSendGo platform (I acknowledge other campaigns are not covered under the legal order).

With respect to specific transactions under the targeted campaigns, can you please advise: (i) amount currently held by Stripe; (ii) confirmation no proceeds have or will be distributed since the court order was issued; (iii) any relevant updates in your discussions with GiveSendGo.

We are open to getting on a call this morning to discuss if preferred.

Thanks,

Graham Carroll
Region Head of Sales - Ontario
Global Liquidity and Cash Management | **HSBC Bank Canada**
16 York Street, 5th Floor, Toronto, ON M5J 2Z2

Telephone: 416.868.3963
Mobile: 416.799.5190
E-mail: graham.carroll@hsbc.ca

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